

**RESOLUTION NO. 2024-24**

**APPROVING UPDATE TO THE RESIDENTIAL WATER SERVICE  
TERMINATION POLICY**

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**MID-PENINSULA WATER DISTRICT**

**WHEREAS**, in September 2018, Senate Bill 998 was enacted and added the Water Shutoff Protection Act as California Health and Safety Code sections 116900 et seq.; and

**WHEREAS**, the Water Shutoff Protection Act established additional safeguards related to the termination of residential water service for non-payment to the procedural requirements already established in existing laws and required Mid-Peninsula Water District (District) adopt a written policy regarding the termination of residential water service due to non-payment; and

**WHEREAS**, the District adopted its written Residential Water Service Termination Policy in January 2020 via Resolution 2020-01; and

**WHEREAS**, Health and Safety Code §116906(a) has since been changed to require agencies to provide an alternative payment plan to any delinquent customer, regardless of their financial, medical, or other hardship conditions; and

**WHEREAS**, the District desires to adopt a policy that complies with the requirements of the revised Water Shutoff Protection Act and the requirements of existing laws, and also includes the District's procedures and practices in connection with the collection of delinquent accounts, including notifications, and the termination of water service.

**NOW, THEREFORE, BE IT RESOLVED** by the Board of Directors of the Mid-Peninsula Water District that the Residential Water Service Termination Policy is updated to

address current law, as documented in Exhibit A, attached hereto and incorporated herein as though fully set forth, is hereby approved.

**REGULARLY PASSED AND ADOPTED** this 21<sup>st</sup> day of November 2024.

AYES: <sup>5</sup>

NOES: <sup>0</sup>

ABSTENTIONS: <sup>0</sup>

ABSENCES: <sup>0</sup>

Signed by:  
  
79E67E7DD0B4461...  
BOARD PRESIDENT

ATTEST:

Signed by:  
  
5558314A921146D...  
DISTRICT SECRETARY